



Public Safety Survey

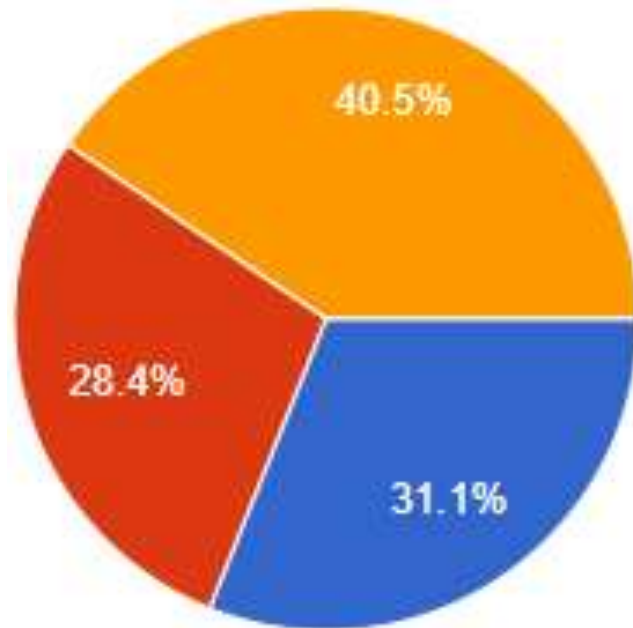
- 10 Public Safety Issues - Ideas!
- Worksite Issues
- Public Voice

Public Safety Issues

- High concern
- Medium concern
- Low concern

Physical violence

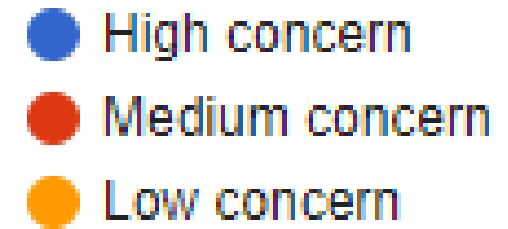
74 responses



Members comments

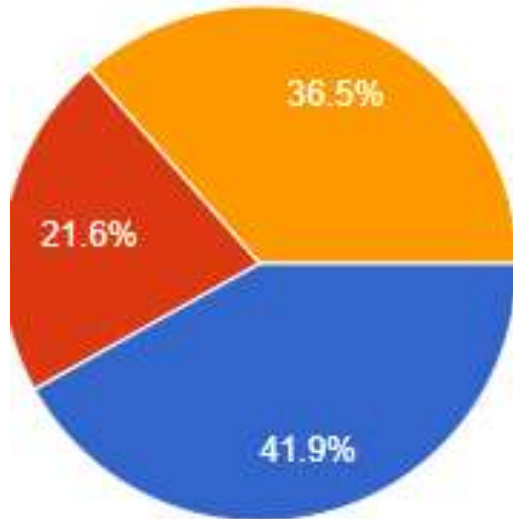
- Members are split – many in riskier downtown sites, others in suburbs and secured buildings. Physical violence is not a risk for many.
- Members report disorderly people have no fear. No one will arrest them. Police are unwilling to arrest anyone.
- Racism – assaults more likely when Officer is a different race than the disorderly person.
- Trespassing risky people does not work. They just return, with no fear of arrest.

Public Safety Issues



Mental Health issues

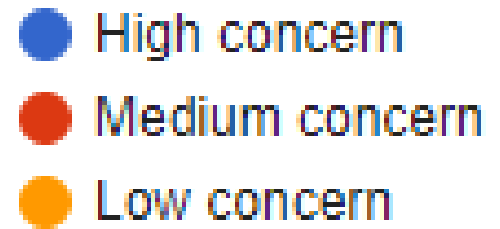
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Members comments

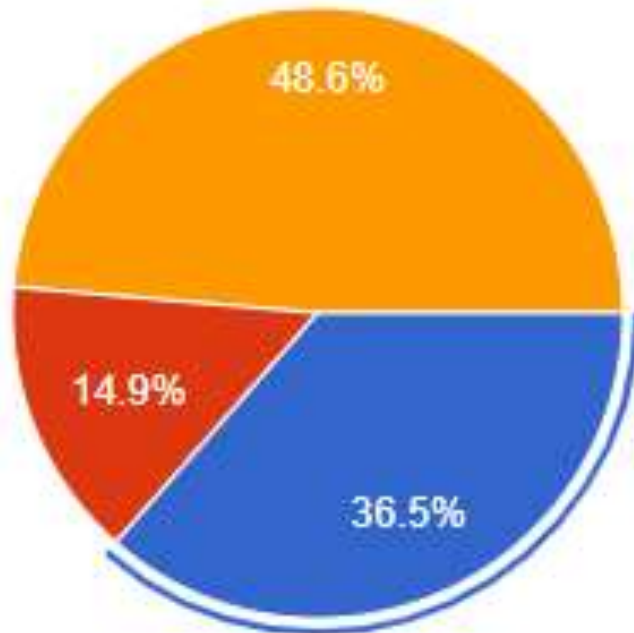
- Big concern for Downtown Officers. Many encounters with mentally ill people.
- The same people appear everywhere. Some people are known to many in Minneapolis and even St. Paul. Relatively small number of people, are disorderly in many places.
- There is no way to get them help. MPD will not detain them for assessment or treatment.
- Crisis Teams – don't seem to work.
- We don't want them arrested - we want them to get treatment.
- Need more Police support.

Public Safety Issues



Addiction issues

74 responses



Members comments

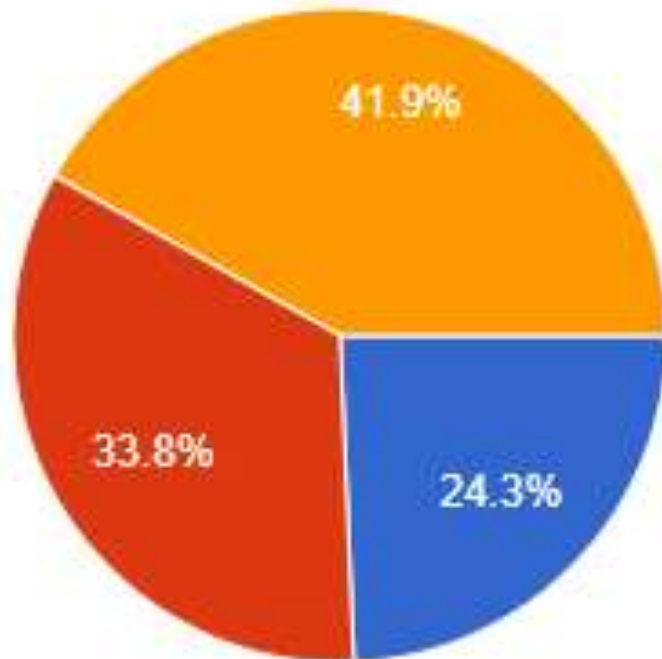
- Less concern – 47.1% - many buildings are secure, with access control.
- There are specific areas, that are a risk of theft.
- Vending machines are often broken into, since they are in public areas and have money.
- Retail stores in public areas.
- Phones – cell phones are taken in public areas.
- Light rail, Bus lines bring issues with theft and violence.
- Ramps have some theft from cars.
- Burglary is less of an issue than theft, for Officers.

Public Safety Issues

- High concern
- Medium concern
- Low concern

Theft, burglary risk

74 responses



Members comments

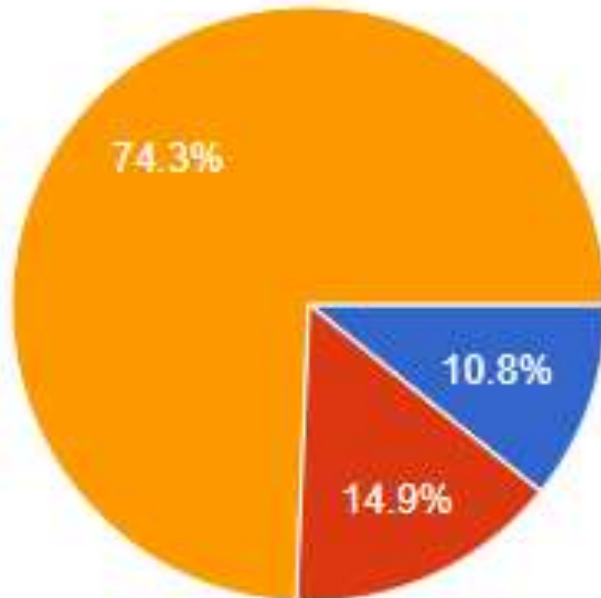
- Less concern – 41.9% - many buildings are secure, with access control. With access control, theft is less of a concern.
- There are specific public areas, that have a risk of theft.
 - Vending machines are often broken into, since they are in public areas and have money.
 - Retail stores in public areas and the skyway.
 - Cell phones are taken in public areas.
- Light rail, Bus lines bring issues with theft and violence.
- Ramps have theft from cars.
- Burglary is less of an issue than theft, for Officers.

Public Safety Issues

- High concern
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- Low concern

Sexual assaults

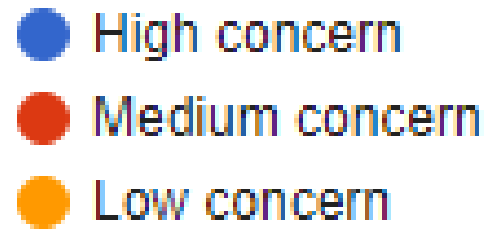
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Members comments

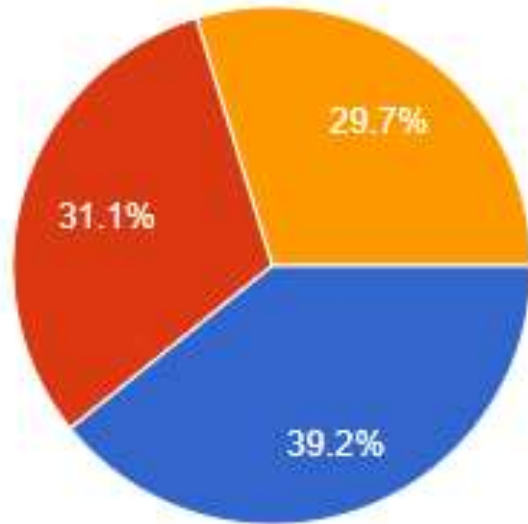
- 74.3% - Sex assault is a low concern, since this is rare compared to other issues on this list.
- Members pointed out that while rare, this is a horrible crime both for the individuals and for the clients.
- Ramps – history of sexual assaults in public ramps. Many ramps have panic alarms in the stairwells, that activate cameras – a best practice.
- Night Clubs – areas with night clubs and bars are more of a risk.
- Washrooms are a risk area.
- Sexual harassment is far more common than actual assault.

Public Safety Issues



Property damage, vandalism

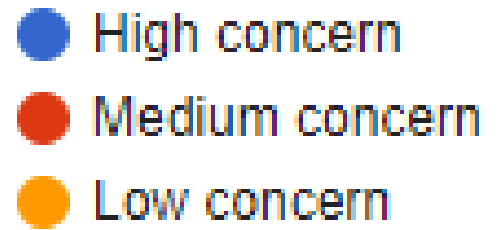
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Members comments

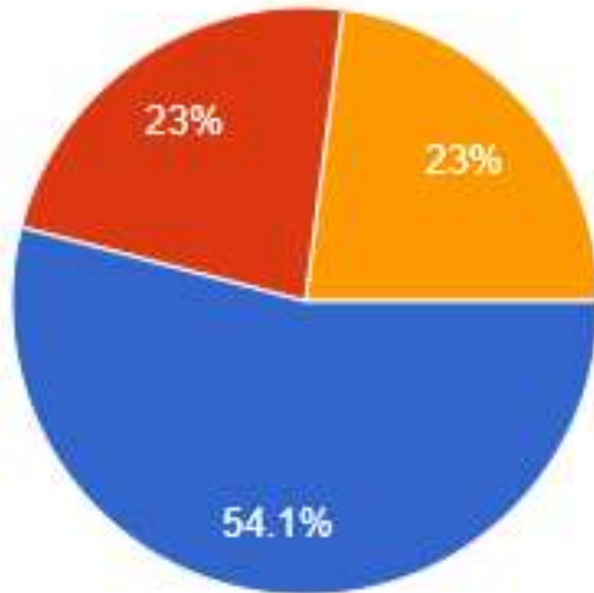
- Vandalism is a high concern.
- Elevators are a place where vandalism is a risk.
- Graffiti on the outside of buildings can be very expensive, with the marble exteriors of buildings.
- Cameras can help find damage after it occurs.
- Vandals are not caught very often.

Public Safety Issues



Disorderly conduct or public intoxication

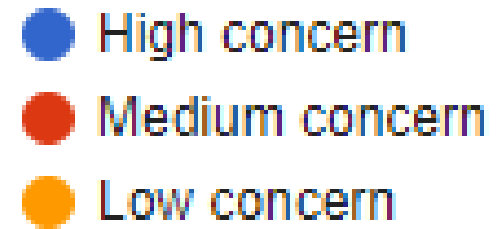
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Members comments

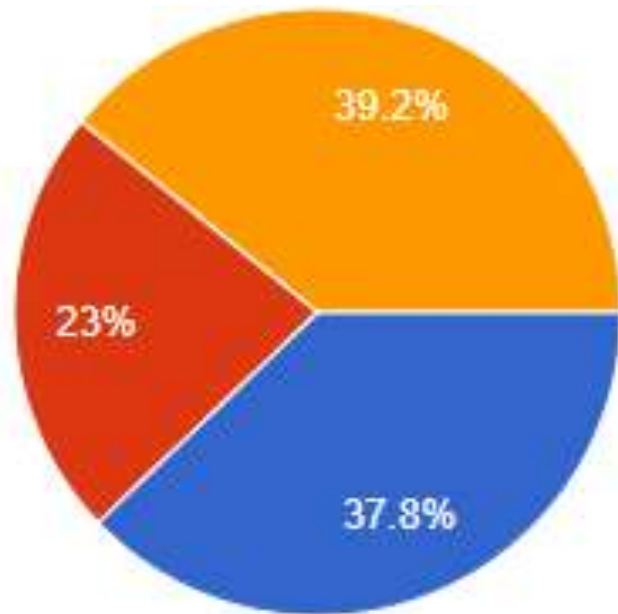
- 55.7% is quite high. Add in the medium concern and 77% of building see disorderly conduct as a concern.
- Mental Health issues are related to public intoxication. The mentally ill self-medicate. Addiction issues are often related to mental health issues.
- Weed smoking is common in public areas. Smoking crack cocaine is an issue among homeless people.
- These issues are related to homeless status.
- More of an issue in the downtown areas.

Public Safety Issues



Harassment of others

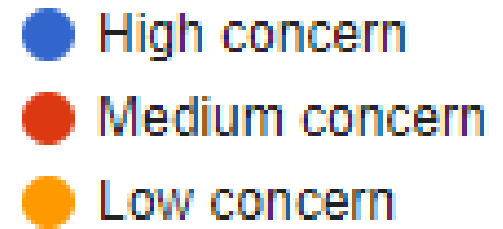
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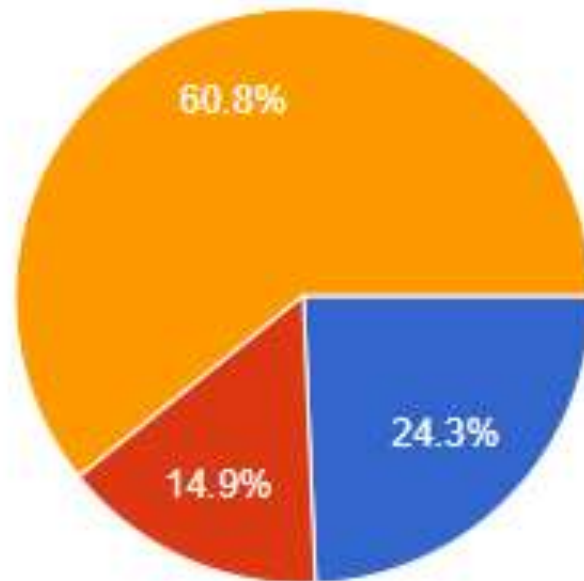
- Livability Offenses – harassing others makes the area unlivable for the victims of the harassment.
- Panhandling is often viewed as harassment by the Public.
- Sexual harassment – cat-calling, other forms of verbal harassment is common in some areas.
- Visitors may view harassment as uncomfortable and make people not want to come to the area.
- Harassment is interpreted differently by different groups. Some harassment is cultural interpreted and not considered harassment by the harassers.
- Racism may impact what is viewed as harassment.

Public Safety Issues



Hate crimes

74 responses



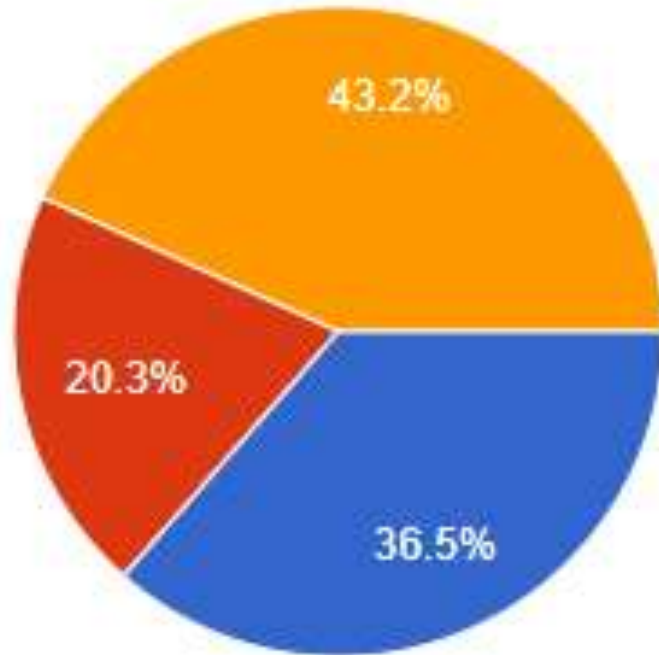
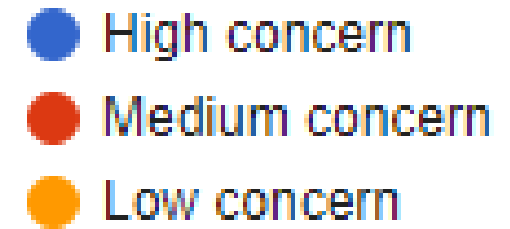
Members comments

- Hate crimes are a low concern – 61.4%
- Hate crimes are rare, since they involve both assault and hateful threats. The hateful threats are not always known. Hard to prove an assault was actual a hate crime.
- Any kind of assault is important. Not all assaults are hate crimes.
- Hate crimes on gay people seem to be a risk from past years.

Public Safety Issues

Repeat offenders for livability issues

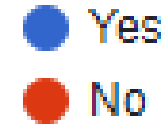
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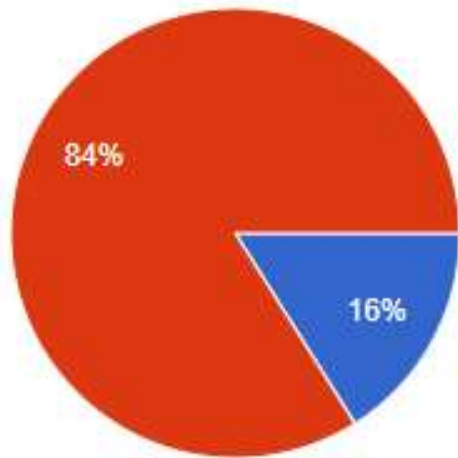
- Members report they see the same people all the time, even the same people move from Mpls to St. Paul to offend.
- Repeat offenders is a big problem. The Court system does not seem to work to help these people, for Security or Police.
- A few people, make a lot of work for Security Officers.
- Need a better solution for the repeat offenders.

Public Safety Issues



Have you been physically assaulted in your role as a Security Officer?

81 responses



Members comments

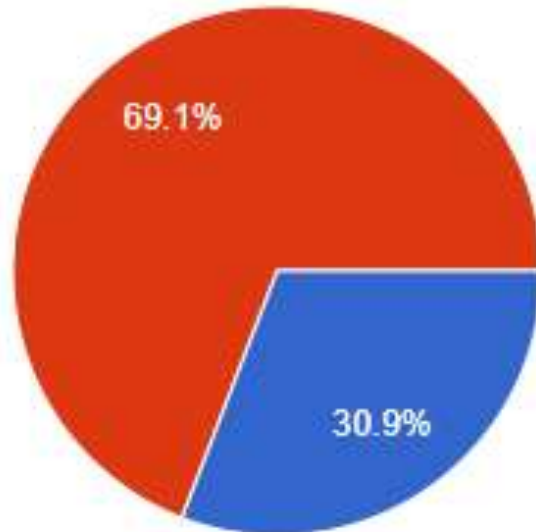
- Few Officers have been assaulted, but way more than most professions. Our survey was small, but if 16% of 2000 Union Officers, would be 320 Officers.
- In MN most Security Officers are considered non-use of force. They carry no defensive tools and are expected to leave dangerous situations – or be disciplined.
- Officers report being hit with signs, other loose objects. Crime prevention through environmental design – remove the potential weapons or anchor them down.
- Some assaults are serious with Officers no longer able to work, Officers with permeant damage from being punched, kicked, thrown.
- Assaults of Security appear to be far more common than in the past. Statistics are hard to find. Officers do not report every assault. Police are not always called.
- More buildings are training Officers to carry pepper spray, carry cuffs, ASP batons or supplementing with armed Police Officers in Minneapolis.
- The Assaulters tell Officers, they do not fear arrest by Police.
- When called, Police take only the most minimal action. They do not pursue suspects. They will not arrest if not caught at the scene.
- When assaulters are not arrested, the expectation is that they will assault others.

Public Safety Issues



Has a Security Officer you work with, been physically assaulted?

81 responses



Members comments

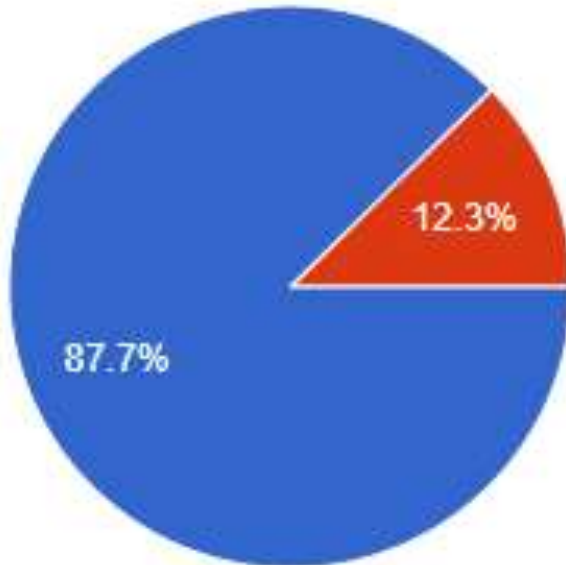
- Officer's co-workers have been assaulted 30.9% of the time. Individual assaults are rare, but the issues impacts many worksites.
- Body Cameras – seem like a way to protect Officers from assaults at more risky sites. They records all conversation to show what was said.
- Risk assessment – good to know where assaults have occurred, so additional measures can be taken.
- Camera systems in many buildings are not up to date. Cameras can show who is the assailant. Cameras may help Officers to protect co-workers in conflicts, since we often respond alone.
- Officers patrol alone 85% of the time. Companies should consider letting Officers leave secure posts and do more patrols in pairs.

Public Safety Issues



Do you normally patrol alone, or with another Officer for Safety?

81 responses



Members comments

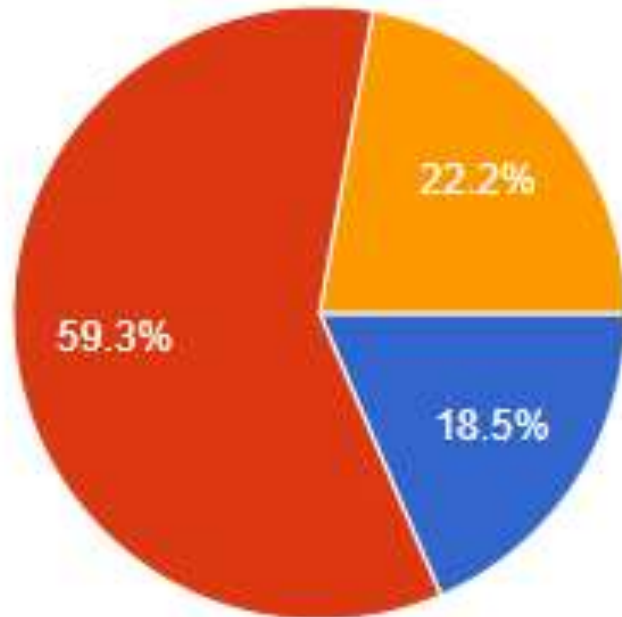
- 87.5% patrol alone. Strong result. Few Officers can patrol with another Officer for safety.
- Patrolling in pairs is not possible in most budlings. Extra Officers are supposed to stay at access control positions, or Officers work alone.
- No support between buildings. Officers are not allowed to go into other buildings to help their coworkers.
- Officers should encourage clients to permit more safety practices – like patrolling in pairs.
- Gear – Officers should have more protective gear including vests, pepper spray, night sticks and tactical flashlights – since we will never patrol in teams.

Public Safety Issues

- Improved
- Stayed the same
- Gotten worse

In the last two years, have the Public Safety issues at your workplace.

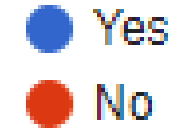
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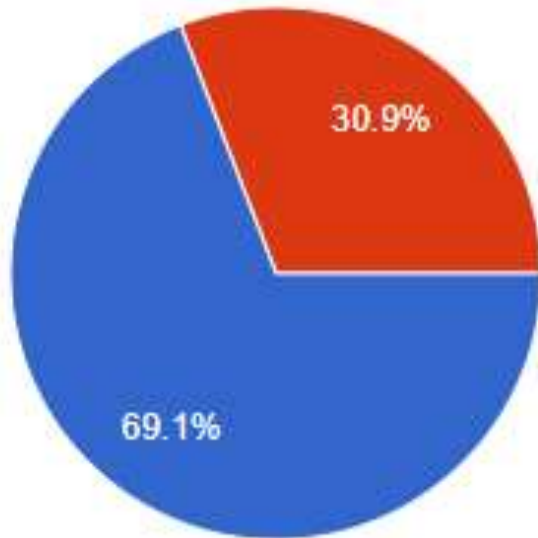
- 80.3% report public safety issues are the same or worse.
- Only 19.7% report improvement.
- While crime is up, actions taken to reduce risk are not reducing the perception of risk. Officers don't see improvements.
- Staffing is a significant problem.

Public Safety Issues



Do you feel safe at work?

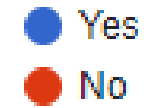
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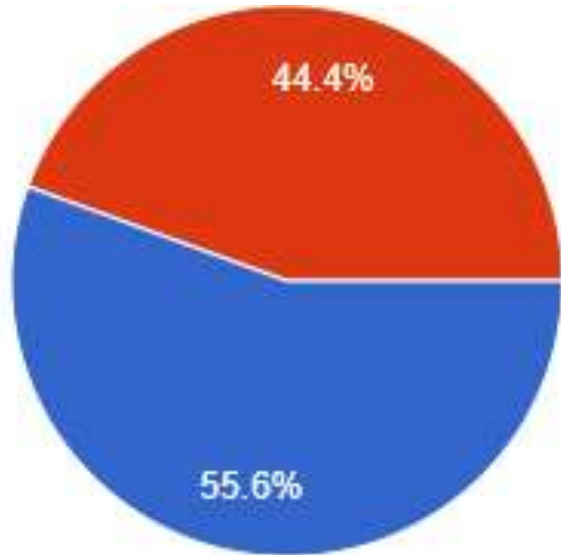
- Block by Block – Ambassadors patrol outside, in downtown Minneapolis and they are Not Safe.
- When not Safe, Officers are less supportive or aggressive in pursuing rules.
- Staffing is an issue at many worksites. Security companies cannot hire enough Officers. Open shifts, increasing overtime to fill open positions is normal.
- Site based training for Officers is minimal and poor quality. Officers need more safety training.
- Not enough training. Not enough equipment. Not enough staffing.

Public Safety Issues



Has your employer or client taken enough steps to improve public safety?

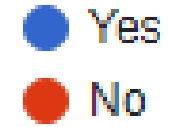
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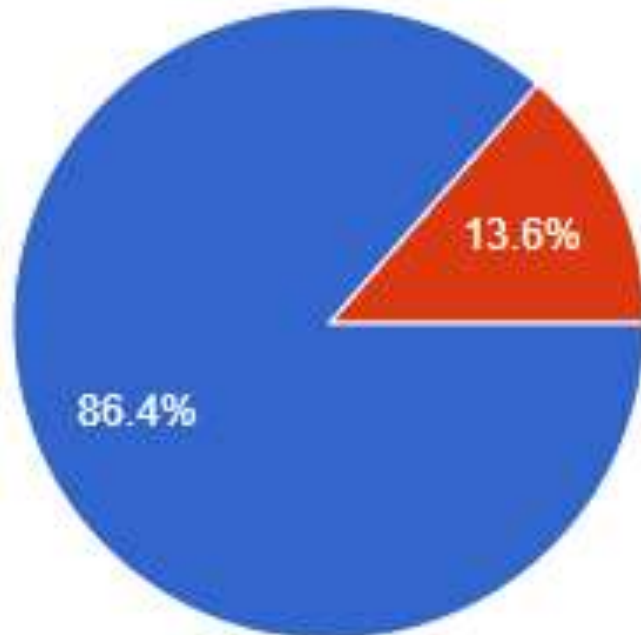
- 56.6% report the client has not taken enough steps. This is a strong result.
- Few Officers report any improvements, that impact Security Officer safety.

Public Safety Issues



Would you support more professional training for your job?

81 responses



Members comments

- 86.4% of members want more professional training.
- Security Officer get 12 hours of new employee training and 6 hours of continuing education each year.
- Police Officers have 2-4 years of education and 48 hours of continuing education.
- Security Officers don't have any classes.
- The Community Safety Specialist Apprenticeship program has a series of classes, that could be used to professionalize, and prepared Security Officers for the work.

Public Safety Voice

What are we going to do about it?

- Meet with experts – Homelessness, Addiction, Courts, crime prevention.
- Get Solutions – what will make this better? Who is doing this already? Who can do more?
- Make a Report – Security Officers Report on Public Safety.
- Public Safety Committee – continue meeting, listening, learning. Meet legislators, building owners.

Use a public health approach to Public Safety!



Public Voice

Public Safety Committee

- Meet Monthly – standing open meeting.
- Listen to Officers – what is happening now.
- Learn from experts – what can be done.
- Action – meet with experts, work with Ed Jaramillo.
- Next project – create report, meet with experts.

Next Meeting – Set Date!



Council Member – Elliot Payne



Rep Cedric Frazier